



Madhuri Deshpande
Global Business Services executive

Madhuri Deshpande is the head of Global Business Services (GBS). She leads a global team of more than 26,000 employees providing technology, operations and business capabilities for all of Bank of America's lines of businesses.

Madhuri has been with Bank of America since 2006 and has supported multiple portfolios during her tenure. In her prior role in GBS, she was the global delivery leader for Consumer, Small Business and Wealth Management Technology and a member of the Global Business Services leadership team.

An advocate for diversity and inclusion, Madhuri was previously the executive sponsor and a member of the Global Technology Diversity & Inclusion (D&I) Council for Global Business Services. She was also the Global Business Services executive sponsor of Women in Technology & Operations organization a champion of the Global Business Services Innovation Council.

Madhuri has more than 30 years of business technology experience, primarily in the financial services sector. She is an experienced leader in global delivery, client relationship management, software engineering process, learning and development and infrastructure management.

Madhuri holds a Master of Business Administration from La Trobe University (Australia) and a bachelor's degree in applied science from Chisholm Institute of Technology (Australia).

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